



**Your protection,  
as you drive  
with confidence**

**MyAuto Mate** 

 **FPG** insurance



Drive with confidence knowing that **MyAuto Mate**, FPG Insurance's comprehensive car insurance product, has your back. Whether you're navigating city streets or heading out on a road trip, **MyAuto Mate** ensures you're covered against life's unexpected bumps—big or small. With exclusive features designed for your convenience, we make sure you stay protected, anytime and anywhere.

## CONFIDENCE ON EVERY ROAD



### OWN DAMAGE AND THEFT COVERAGE

Accidents happen, but that shouldn't slow you down. We take care of repair costs so you can focus on what truly matters—your journey ahead.



### ACTS OF NATURE PROTECTION

Whether it's a storm, flood, or theft, rest easy knowing your car's Fair Market Value is fully covered—no second-guessing, no worries.



### VOLUNTARY THIRD-PARTY LIABILITY

Shield yourself from the financial burden of covering someone else's injuries or property damage in the event of a car accident.

## VALUE ADDED BENEFITS



### 24/7 ROADSIDE ASSISTANCE

Because breakdowns can happen anytime, our 24/7 support ensures you're back on the road quickly—with battery boosting and emergency tire change included for a hassle-free experience.



### EZ CLAIM

Our exclusive motor insurance claim notification platform simplifies and speeds up your claims process, ensuring you get the support you need—fast and stress-free.



Exclusive AutoPA from FPG Insurance: Personal accident coverage for you, your spouse, and your kids—wherever the road takes you:

#### WHILE RIDING:

- Your insured vehicle
- Any other private car
- Public transportation

#### WHILE WALKING:

- As a pedestrian involved in accidents with motorized land vehicles

## SCHEDULE OF BENEFITS AND PREMIUMS

BENEFIT	LIMIT
Own Damage	Up to Insured Vehicle's Fair Market Value
Theft	Up to Insured Vehicle's Fair Market Value
Act of Nature	Up to Insured Vehicle's Fair Market Value
Riot, Strike, Civil Commotion (RSCC)	Up to Insured Vehicle's Fair Market Value
Voluntary Third Party Liability - Bodily Injury	From Php 100,000 to Php 1,000,000
Voluntary Third Party Liability - Property Damage	From Php 100,000 to Php 1,000,000
Auto - Personal Accident <ul style="list-style-type: none"> <li>Sedan Pick-Up - max of 5 passengers, including driver</li> <li>SUV/AUV - max of 7 passengers, including driver</li> </ul>	Php 50,000 each person
ADDITIONAL COVERAGE	
Inter-Island Transit Cover	
FPG 24/7 Roadside Assistance Program	



## CUSTOMER SUPPORT SERVICES



**FPG 24/7**  
ROADSIDE ASSISTANCE

**(02) 8459-4746**



**THE FASTEST WAY TO ACCESS**



**SCAN THE QR CODE**



### Disclaimer

This information contained in this brochure is just a brief description of available FPG Insurance's MyAuto Mate.

In case of conflict, our insurance policy shall prevail over this brochure.

This brochure is not statement of contract. The precise and full coverage is subject to terms, conditions, exclusions, and limit of liability contained in the actual insurance policy which will be used to you upon approval of our application.


# CONSUMER ASSISTANCE MANAGEMENT SYSTEM



## PLATFORMS

 <b>TRUNKLINE</b>  (02) 8859-1200 (02) 7944-1300	 <b>EMAIL</b>  <b>FOR COMPLAINT</b> consumercomplaint@fpgins.com  <b>FOR INQUIRY/REQUEST</b> phcustomercare@fpgins.com	 <b>MAILING ADDRESS</b>  <b>CRM DEPARTMENT</b> 6/F Zuellig Building, Makati Ave., corner Paseo de Roxas, Makati City 1225, Philippines
 <b>WEBSITE</b>  www.fpgins.com/ph	 <b>SOCIAL MEDIA</b>  fpginsurance.ph	 <b>AGENT/ BROKER</b>  CONTACT YOUR SERVICING AGENT/ BROKER



 <b>RECEIPT AND ACKNOWLEDGEMENT</b>  Complaints are received through our various service delivery channels	 <b>INTERNAL INVESTIGATION, REQUEST, AND RESOLUTION</b>  Our consumer assistance team conducts the investigation and comes up with a resolution for the complaint	 <b>COMMUNICATION OF RESOLUTION TO CUSTOMER</b>  We communicate to the financial consumer the resolution within the time frames below: <b>SIMPLE</b> – within 5 working days <b>COMPLEX</b> – within 30 working days
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FPG Insurance Co., Inc. is supervised by the Insurance Commission with offices in Manila, Cebu, and Davao.

### HEAD OFFICE

- 1071 United Nations Avenue,  
Ermita, Manila
- (02) 8523 8461 loc. 103/127

### CEBU DISTRICT OFFICE

- 3rd Floor, Lexmark Plaza 3,  
Samar Loop corner Panay Rd.,  
Cebu Business Park, Cebu City

### DAVAO DISTRICT OFFICE

- Doors 2 & 3 Third Floor of Yap Bldg,  
Quimpo Blvd., Ecoland, Davao City
- (6382) 327-3651

## FPG Insurance Co., Inc.

6/F Zuellig Building, Makati Avenue corner  
Paseo de Roxas, Makati City, 1225 Philippines

- (02) 8859-1200 | (02) 7944-1300
- phcustomercare@fpgins.com
- www.fpgins.com/ph

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